
Education & Skills

Education 1994 – 2000

Master of Science Applied Physics (Technische Natuurkunde) – Delft University of Technology, The Netherlands. Specialized in the Computational Fluid Dynamics. As a result of my graduation I wrote several scientific publications. 1988 – 1994 Gymnasium at the Dalton Scholengemeenschap in Voorburg, The Netherlands.

Languages Dutch

Native

French Native

English Fluent in business

Courses and Certifications

ITIL

ITIL Foundation Certified Siebel Siebel 7.7, 7.0 and 2000 Certified Consultant

Extraprise Managing Effective Meetings Broadvision Server Side Scripting Deloitte Consulting Core Consulting Skills , Web Technologies

Computer Skills

Siebel Applications Siebel 8.0 eCommunications / Call Center

Siebel 7.8 Call Center / eTraining

Siebel 7.7 eCommunications / Marketing

Siebel 7.5 Life Sciences

Siebel 6 Sales – HTML Thin Client / Life Sciences / Consumer Goods Siebel Technologies Siebel Tools, Siebel VB / eScript, EAI, EBC, VBC, COM, EIM Databases Oracle, MS Access, SQL Server Other JavaScript, PL/SQL, VBA, Visual Basic, Broadvision, Tibco